

# 14-DAY UNCONDITIONAL RETURNS FORM

Order Number*	Your Name*	Contact Daytime Phone Number

Please only use this returns form to return items to us that have been delivered to you within the last 14 days\*\*. All items you are returning must be in the same condition as we sent them to you, and, in the case of clothes, unworn. All items must be accompanied by their original packaging and, in the case of CDs, DVDs, vinyl records and other music and video products, must still be in their original sealed shrinkwrap. **We do not accept returns for any media product that has been unsealed, opened or played.**

This isn't the correct form to use if you are returning items that were delivered wrongly, arrived damaged, or have become faulty since delivery. In these cases you should email [customerservices@bandstores.co.uk](mailto:customerservices@bandstores.co.uk); where one of our team will help you.

Quantity	Returned Product ID	Reason for returning item

You are responsible for the cost of returning the item(s) to us. You are also legally responsible for any items until they are delivered back to us in the original condition we sent them to you in. We strongly recommend getting a proof of postage when returning items to us. \*We will be unable to process your refund without this information. \*\*During December we extend the returns period so that any items bought in December as a gift can be returned by 15th January.

<p><b>Don't forget to pay postage charges</b></p> <p>Online Returns 1 Brook Street Whetstone LEICESTER LE8 6LA</p> <p>United Kingdom</p>
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Cut along dotted line and fix to outside of package